

## Community Participation Supports Update

**To:** All Participants, Staff, Community Participants and Families

**From:** Amy Valletta, Director of Community Participant Supports

**Effective Date:** March 31, 2020

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As we continue to navigate the ever-changing COVID-19 pandemic, we are making decisions daily about the safety and wellbeing of both our staff and the people we support.

The first of those decisions, and keeping in line with the provincial government's plan to move in two-week increments, is that we are **extending our program closures until Monday, April 20<sup>th</sup>**. All programming at the Franklin Centre and ADP will continue to be suspended. All Passport related events and outings are also cancelled as well as all community recreation events. Supports relating to employment services will be modified on a case by case basis. In the week leading up to April 20<sup>th</sup>, we will re-evaluate and communicate to all stakeholders.

Secondly, and with respect to the monthly Community Participation Supports Fees, **we have put a hold on all fees**. Half of the previously paid March fee will be credited to the participant's account, and no fees will be collected for April. When we resume regular operations, the credit will be applied to the first full month's fee.

As always, the goal with these decisions is to prevent the spread of COVID-19 through our community and specifically through our agency. The health and well-being of the participants and staff is our first priority and we are closely monitoring official channels of information as we make agency decisions. Thank you for your continued support and ensuring that staff and participants are adequately protected in the face of this exceptional situation.

Please do not hesitate to reach out if you have any questions or concerns.

Thank you,

Amy

Amy Valletta  
Director of Community Participation Supports  
Community Living Cambridge  
519-240-4305 (c)