

Community Living Cambridge (CLC) aims to help participants, their families and staff have the information, tools and supports needed to navigate a path of recovery. We are committed to providing person centered support to our participants support where it is needed and helping everyone work in a healthy and safe environment.

Visitor Guidelines

CLC will be adhering to Visitor Guidelines: Re-opening of Congregate Living Setting which takes effect on July 22nd, 2020.

The revised Visitor's Guidelines expands options available to participants, families, friends and other people who play a key role in the lives of those who live in congregate living settings.

Please visit

http://www.children.gov.on.ca/docs/MCCSS_Visitor_Guidelines_Congregate_Living-EN.pdf for complete document.

The following includes important notes and highlights. Please be sure to read the complete document found at link above.

Outdoor and Indoor Visiting for Non-Essential Visitors

The congregate living site must NOT be currently in outbreak and in the event that a site experiences an outbreak, all visits must be discontinued.

Outdoor visits are preferred wherever possible as a result of the reduced risk of infection due to continuous exterior airflow.

Prior to each visit, the visitor must:

- ✓ Pass an active screening questionnaire that screens for signs and symptoms of and potential exposures to COVID-19
- ✓ Read and agree to the parameters of the visit set out by the agency in compliance with this document and public health direction
- ✓ Comply with the congregate living setting's infection, prevention and control protocols, including proper use of non-medical masks

- ✓ Visitors should use a non-medical mask AT ALL TIMES during the visit regardless of whether it is conducted indoors or outdoors. Visitors are responsible for bringing their own non-medical mask for visits. Handwashing should be completed by visitors and participants before and after visiting.
- ✓ Any non-adherence to these rules could be the basis for the discontinuation of visits

Up to 2 visitors at a time per participant for outdoor visiting or 1-2 visitor(s) at a time per participant for indoor visiting to allow for appropriate physical distancing.

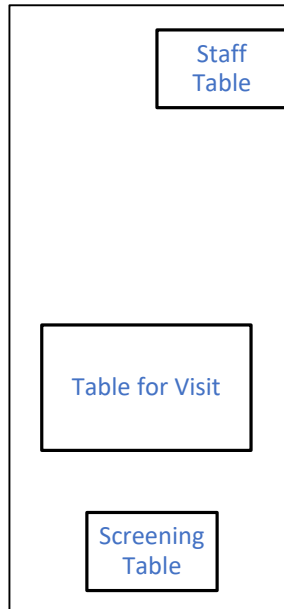
Visits must be scheduled in advance and can only be booked through the Manager of the location. Visits are for one participant at a time. This will allow for appropriate physical distancing and appropriate staffing coverage.

Visits may be time-limited to ensure equitable access and allow CLC to accommodate more visitors however, visits will not be scheduled for less than 30 minutes.

A staff member must maintain visual contact with the participant for the duration of the visit to ensure the following of visitation policies and procedures at all times. Visitor movement will be limited as much as possible. Visitors will report to a designated space and remain within that space for the duration of the visit. A list/log of visitors must be available and staff must be made aware of the schedule of visits.

A suitable space for visits must be determined and if the site does not have suitable space then nearby public space may be used.

- Both outdoor and indoor spaces used for visiting must be of a sufficient size and layout to allow for a minimum of 2 metres (6 feet) physical distance between the resident, the visitor(s) and the staff
- The designated visiting space will provide for seating/shade as appropriate to support a comfortable and safe visit
- All furniture used must be wipeable, and fully cleaned and disinfected after each use
- Participants attending an outdoor visit must be escorted outside and inside by staff
- For indoor visiting, there will be an established procedure to escort visitors to the space/room where the visit will take place
- Indoor visits should not take place in a shared bedroom
- At no time may a visitor enter the congregate living setting during an outdoor visit
- Indoor visits must be scheduled in advance and can only be booked through the Manager of the location.



As some CLC homes do not have a suitable space for indoor visits CLC has dedicated the Trillium Room in the lower level of North Lodge for indoor visits.

Transportation for the staff and participant will be arranged and visitors will meet the participant at the Hespeler location.

Tables will be set up inside the room for the screening of visitors by staff. This screening will include a temperature check.

Following the visit, staff will be responsible for sanitizing all high touch areas, (door knobs, tables, chairs, hand rails on stairs, elevator buttons) and washrooms (if they were used). Sanitizer will be provided.

Essential Overnight Absences

An essential overnight absence (e.g. to a family home) is one considered necessary to maintain the health, wellness and safety, or any applicable legal rights, of a participant. Consultation should be scheduled with the Manager and careful consideration as to whether an overnight absence is truly vital to maintain the health, wellness and safety of a participant.

Upon return from any overnight absence the participant must:

- Pass active screening
- Self-isolate / limit contact with other participants for 14 days
- Using a face covering, where possible, in common areas like dining rooms, recreation areas etc.
- Self-monitor for symptoms